

Terms and Conditions – Auto Rent – Algarve Car Hire

PRICES

Prices include: Unlimited mileage in Portugal, Comprehensive collision insurance, VAT and all taxes. There are no hidden costs for necessary "extras".

Optional Extras:

- Baby seats / Booster Seats: 15 € / rental.
- One way rentals are possible with an extra charge of 25€ /rental
- Additional driver: 10€ / rental / driver.
- Young Drivers (21-25 years old): 25€ /rental / driver
- Out of Boarders (Spain) Green card: 30€ /rental
- After hours charge (21:00 to 08:00): 25 € / rental
- Out of Airport delivery: 25 € / rental

Extras include VAT at legal tax. Paid locally by cash or VISA.

Driving to Spain requires a green card and bail bond issued by our insurers.

DEPOSIT

The rental deposit can be made under a blank slip of your credit card. It will be returned to you in the end of the rental.

EXCESS

The insurance policy has an excess clause. See price table for applicable excess band.

You may waiver the excess clause on optional payment of an additional premium or secure it by deposit of card details.

<u>SIPP Code</u>	<u>Group</u>	<u>Example</u>	<u>Nº Doors</u>	<u>A/C</u>	<u>Seats</u>	<u>Radio</u>	<u>Excess</u>	<u>SCDW *</u>
EBMN	A	Fiat Punto	3	N	5	Y	650 €	7 €
EDMN	B	Renault Clio	5	N	5	Y	650 €	7 €
EDMR	C1	Peugeot 206	5	Y	5	Y	650 €	7 €
EXMR	D	Peugeot 207 HDI	5	Y	5	Y	650 €	7 €
CDMR	E	Ford Focus	5	Y	5	Y	900 €	9 €
CWMR	F	Opel Astra SW	5	Y	5	Y	900 €	9 €
CDAR	J2	Opel Astra Aut	5	Y	5	Y	900 €	9 €
SVMR	L1	VW Sharan	5	Y	7	Y	1.200 €	10 €
FVMR	H1	Mercedes Vito	4	Y	9	Y	1.200 €	10 €
ETMN	I3	Renault Megane	2	N	4	Y	1.200 €	10 €
EDAN	J1	Opel Corsa Aut	5	N	5	Y	650 €	7 €

* - SCDW: Super CDW - Excess Waiver Extension - Voids the excess (for H1, L1 and I3 reduces the excess to 150€).

Waiver does not include tyres, glass or locks or damage caused by speeding. Under Portuguese law insurance is void when drink driving.

COLLECTING YOUR CAR

When you come from the luggage room, follow the luminous indicator that advises "Other Rent a Cars" and exit the airport building at the arrivals exit. You'll have to cross the first car park (Park 1/2) until the palm trees. Behind the palm trees, is car **Park 4**. You can find our staff at **Row G** with Auto Rent logo on the clothes and in a van (as in the top of this letter). If you do not see the airport rep or if you get lost you may call him on **96 56 56 765 or 96 51 00 288**. There is a public phone near the arrivals area. You may alternatively between 09.00 and 19.00 call the free phone number 800 212 011 and our office staff will call the airport rep for you. Please note that mobile phones on roaming services may not call free phone services and that you may need to dial a national code to call Portuguese numbers (00351).



Cars may be delivered to your hotel. Deliveries to accommodation are subject to 25 € extra. Delivery times will be as close as possible to request subject to availability of staff. You will be given a free phone number to finalise your delivery details with our head office.

RETURNING YOUR CAR

At Faro airport you should return your car to the car park and then check it in with the rep. Please allow adequate time. You are responsible for the car till it is checked in.

Hotel deliveries, the collection details will be arranged with the rep when the car is delivered to you.

CAR TYPES

We invariably have the car that you request but due to damage and late returns we may occasionally have to offer you an alternative, similar or better car than the one you have requested. These circumstances are outside of our control and we would ask for your patience. We have never left a client stuck without a car.

The cars shown are the ones available at our internet prices. We may be able to arrange other cars from companies within the group. They are likely to be more expensive but we are happy to give you a price for your special requirements.

CAR AGE

Our undertaking is to provide a clean and safe car. Cars are retired from our fleet on the basis of condition and age. Our fleet has 400 vehicles with an average age of 9 months.

DRIVERS' AGE

Sorry but we cannot hire to drivers under 21. A tax will be charged to drivers with ages between 21 and 25 years old: 25 €.

BABY SEATS

We have conventional forward facing baby seats intended for children to approximately 3 years old and booster seats for children to approximately 5 years. If you have a particular requirement for your child we recommend that for peace of mind you bring your own child seat.

Baby Seats / Booster Seats: 15 € / rental.

ACCIDENTS & CLAIMS

If you have an accident, theft or any other situation which will result in an insurance claim it is your responsibility to get a police report number. You need to call the police who will issue you a report number which must be delivered to Auto Rent. Without this the insurance will not pay. This is a simple procedure but if you have any problems you are welcome to call the company who will happily assist. If there is loss to the car and you do not obtain a police report you will remain liable for the damage. The car documents include full contact numbers for the company.